Sample Needs, Features, and Benefits

Product	Targeted Segment	Need	Feature	Benefit

Developing a Unique Selling Proposition

- For (target market)
- Who (statement of need or opportunity)
- The (business name) is a (product/service category)
- That (key benefit)
- Unlike (primary competitive alternate)
- Our business (primary differentiation)
- Is available (where)

is a	
	is a

Six Sentence Advertising Strategy*

- Primary Purpose
 - What is the primary purpose of our ad?
- Primary Benefit
 - What unique benefit can we offer customers?
- Secondary Benefit
 - What other key product attributes support our unique product benefit?
- Target Audience
 - At whom (what market segments) are we aiming this ad?
- Audience Reaction
 - What response do we want from our audience?
- Company Personality
 - What image do we want to convey in our ads?

^{*}Adapted from Effective Small Business Management An Entrepreneurial Approach by Norman M. Scarborough and Thomas W. Zimmerer